



**CNSST
FOUNDATION**

Formerly known as Chinese New Settlers Services Trust



1998-2023

CNSST Commemorative 25th Anniversary Volume

2018 to 2023

Serving migrant communities for 25 years

1998 - 2023 Statistics



42,164

Supported Children & youth



15,765

Empowered Vulnerable families
in difficulties



2,714

Trained Volunteers and students



34,760

Supported Newcomers and
elderlies



4,333

Successful employment
placements



12,121

Career planning and coaching



800+

Business members in CNSST
Entrepreneur Network



500+

Collaborative organisations



135,233

Cultural Events Attendees



289,647

Drop-ins and general enquiries

2018

|

2023

Highlights for the Year



"Growth and Gratitude" CNSST 20th Anniversary Celebration.

Code compliance certificate

Section 95, Building Act 2004
(Form 7 - Building (Forms) Regulations 2004)



THE BUILDING		
Building consent number:	BCO10097325-2	Date building consent issued:
Street address of building:		15-19 Clifton Court Mount Wellington Auckland 1072
Legal description of land where building is located:		Lot 2 DP 167096
Building name:		N/A
Location of building within site / block number:	N/A	Level or unit number:
Currently lawfully established use (include number of occupants per level and per use if more than 1):		Housing
Year first constructed:		2018

CNSST Kotuku House received CCC on 19/12/2018, accommodating 51 senior residents.



Professionalism, Compliance and Accountability: Passed auditing by NZQA, OT and DHB, with high comments. Unqualified Financial Report.



CNSST KungFu World students won the World Champion on 18/06/2019; Knowledge Competition on 04/11/2019 with 731 contestants.



WeChat-based e-learning modules for Migrant business.



Waste minimisation programme for CNSST Kotuku House tenants, CNSST office staff since Jan 2019.

July 2018 - June 2019



Empowered Asian community's civic and social participation; Partnership with Universities for Research and Literacy courses.



Innovation: Safety Programme, Preparation for work, YMCA Camping.



CNSST Education Institute expanded ILN class to 176 students; CNSST CLC afterschool programme reached 100/wk; XERO course launched in June 2019.



Overseas study tour in July 2018, overseas video training for teachers, and increased demand from overseas visitors to NZ.



Staff Wellbeing and professional development: annual planning in Mar 2019.



Continuing support to volunteers and students: CNSST Volunteer Award on 02/06/2019; trained more interns from WINTEC, MIT, etc.

Highlights for the Year



Three Awards - Community Volunteer Award; Community Flu Fighter Award; Zero Waste Award.



“Unite Against Covid-19” CNSST Service Response System: launched on 28 March 2020. All CNSST services are transferred online and all staff worked from home for 10 weeks.



Distributed the donated 25,000 face masks and 17,000+ eggs from local Chinese business and government-funded food parcels to our community members in high need.



Presentation at the Migrant Service International Conference in USA and the Diversities of Migration Forum at Massey University in Nov 2019; and overseas scholars' visit.



Provided virtual social work and counselling interventions to 200+ families, and contributed to the co-design of Whanau Resilience with a goal of violence free community.



Empowered 200+ employers towards their business continuity planning, connection with their employees and capability building e.g. Free MYOB training to small business owners.

July 2019 - June 2020



"New Kiwis" Cross-cultural Learning Programme benefited 1,366 Asian, Maori and ethnic community participants.



CNSST Cultural Learning Centre opened the 5th afterschool programme at Parnell District School on 11/02/2020; the Holiday programme educated 188+ youth.



CNSST Kung Fu World won 10 gold medals, 13 silver and 7 bronze in National Wu Shu Kung Fu Championship.



Successful organisation of NZ-based study tour by attracting overseas students to local schools.



CNSST Kotuku House ensured the tenants to live in high standard health and safety management system under National alerts, e.g. providing PPEs...



Provided a training ground for a total of 207 students and volunteers.

Highlights for the Year



Awards: Community Heroes Award from the COVID-19 Group, Department of the P.M. and Cabinet; Certificate of Appreciation from NRHCC; Community Flu Fighter Award; Certificate of Appreciation from Police.



Committed and adaptive collective team leadership providing the solid foundation for a stable workforce and continuous CNSST services

CNSST Community Connection Service

新西兰华社服亚裔社区联络中心



Home > What we can do for: > Community > Community Connection Service

What we can do for:

Community Connection Service

Connection and Collaboration with community organisations: Community Connector Service and Discretionary Fund, etc. South Auckland Social Wellbeing Board NGO Coalition.

奥克兰市政府十年预算案公众咨询期待您的参与！中文咨询问卷及信息摘要

新西兰华社服 新西兰华社服 3月13日

了解更多新西兰社会信息 点击上方关注华社服



Partnership and Consultation with Government: Focus Group with HRC, Auckland Council Age-friendly City/Annual Budget/Regional Transport Planning, etc.



Partnership and Capability Building for Business Groups: Panmure Migrant Business Network; Collaboration with OfficeMax to distribute hand sanitizers to ethnic and senior groups.

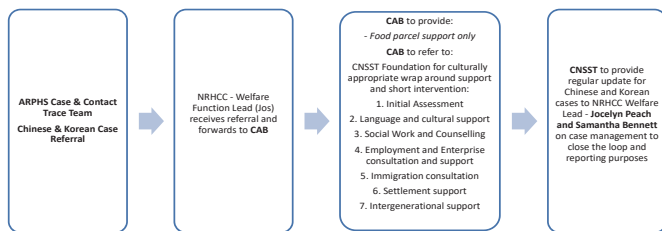


Partnership with Universities for research and student internships: Massey Uni; MIT, UoA, AUT, UNITEC, CNSST Volunteer Centre.

July 2020 - June 2021



NRHCC Chinese & Korean COVID-19 Welfare Model (as at 24 Nov, 2020)



"COVID-19 Related Welfare Support for ethnic families in mandatory isolation" .

“守望的天空” 新西兰社会发展部-新冠疫情工资补贴

25/64

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MINISTRY OF SOCIAL DEVELOPMENT
TE HANATU WHAKAHIAO ORA

新冠疫情工资补贴

本指南仅供参考。工作和收入局网站上的工资补贴申报表详细介绍了申请资格和义务，该网站上的信息优先于任何其他信息。

COVID-19 Related Responsive Employment and Enterprise Support for business and job seekers in difficulties.



CNSST Education Institute Introductory Food Safety



CNSSTI - INTRODUCTORY FOOD SAFETY TRAINING SCHEME

Social Enterprise Initiatives: Initiation of NZQA approved Food Safety Training; Translation service for businesses; Housing Initiative to support non-CNSST Asian tenants.



Online event - First CNSST Cultural Learning Centre Online Speech and Art Competition.



Social Housing Wellbeing Service: Vaccination Support and Community Injection Day; Intergenerational Exchange Programme: Mutual-mentoring between local Asian seniors and youth volunteers.

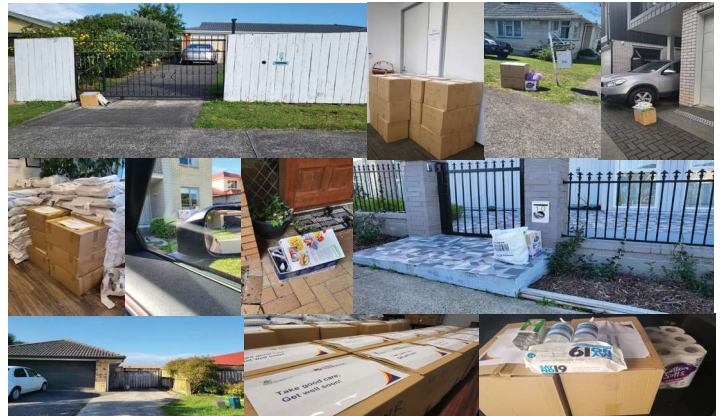


Environmental Contribution: First NZ Food Waste Submit, Composting for Business Groups

Highlights for the Year



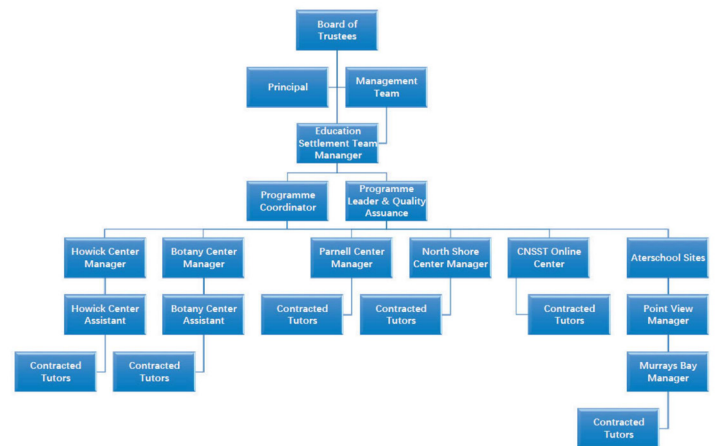
New CNSST Social Housing Portfolio: On 26 May, CNSST successfully purchased 16.03 hectares of rural farm land in Wellsford Auckland, as the base for future development of CNSST Eco-Park.



Due to the COVID-19 resurgence, CNSST resumed its "Unite Against Covid-19" service response system on 18 August 2021 for the provision of online wrap-around support and contactless food parcel delivery, benefiting 9,588 people.



An appreciation event was held for the community team of 87 volunteers that was established for food parcel delivery, information and vaccination support to vulnerable ethnic families or those in isolation.



CNSST Cultural Learning Centre was restructured in April 2022 by closing down Manukau and New Lynn Centres, merging the existing classes online to ensure their financial viability.



On 21st Sept 2021, CNSST organised our first online anniversary celebration - the CNSST 23rd Anniversary, with the participation of our current board, staff, contractors and volunteers.



On 19th Jan 2022, CNSST Cultural Learning Centre signed an international partnership agreement with Runzhou District Experimental Primary School as Sister School for Chinese language and cultural education.

July 2021 - June 2022



Improved staff health, safety and wellbeing: All head office staff are provided with the adjustable desks and the options of a flexible new work model.



CNSST International Department achieved the milestone of signing the MoU with Hong Kong Shue Yan University for the provision of overseas field placement in New Zealand.



Extended parenting programme in partnership with local schools, especially focusing on addressing parent-child conflicts and providing positive parenting skills, benefiting 249 parents.



Established the Gen-Z Reporters New Zealand Station in partnership with Chinese Language and Cultural Education Foundation and Cubeekids Group, with the membership of 69 Kiwi-Chinese young reporters.



CNSST as the ethnic partner of Massey University HART Team, successfully engaged 1,159 older Chinese people in the 2021 New Zealand Health, Work and Retirement study COVID Response.



CNSSTEI successfully achieved NZQA approval of its Chinese Cultural Competency Training Programme (CCCTP).

Highlights for the Year



Certificate of Incorporation

FIVE E GROUP LIMITED
8725767
NZBN: 9429051292508

27/04/2023

Registered "Five E Group Limited" as a charitable subsidiary with the NZ Companies Office, a major milestone for our social enterprise development. The five 'E's symbolize our core philosophies and values: Eco, Equity, Empowerment, Engagement & Entrepreneurship.



01/03/2023 to 10/10/2023

Supported 215 vulnerable exploited migrant workers with culturally responsive services including food aid, financial assistance, exploitation visa inquiries, employment support, educational workshops, advocacy and liaison with government etc.



6 September 2023

Ms Jenny Wang
Executive Director
CNSST Foundation
PO Box 14129
Panmure
Auckland 1741

Tēnā koe Jenny

NZQA reference: C54770

Application for New Zealand Certificates in English Language (NZCEL) Level 3 General-request for information (RFI)

We have completed our initial evaluation of CNSST Foundation's application. To progress your application, we need information as set out in the attached report.

9/01/2023

NZQA approved CNSST Education Institute's NZCEL Level Three Course, extending its spectrum of literacy and numeracy courses offerings to meet the learner's needs.



16/09/2022

Renamed "CNSST Kiwi-Dragon Cultural Exchange Scholarship" to "Jay Acton Kiwi-Dragon Scholarship" in memory of our former colleague Jay Acton, and commemorates Jay's contribution to the spirit of Kiwi-Asian cultural cohesion.



25/11/2022

Successfully hosted an Ethnic Migrant Entrepreneur Forum with 80+ participants at a West Auckland winery and the topics ranged from employment law to economics environment, supporting local businesses post-pandemic.



7/03/2023

Assisted local Asian seniors in correctly filling out the 2023 Census form and received warm expressions of appreciation from both Statistics NZ and those community members we assisted.

July 2022 - June 2023



Te Taanga Manawa

01/07/2022 to 30/06/2023

With our stable volunteer team support, our Emergency Response Services Supported 4,590 families in COVID-19 isolation and aided 142 households affected by floods, cyclones, or recent extreme weather events. Awarded by Government for the efforts.

30/05/2023

Recognised by NZ Police for family harm intervention and invited to participate in Multidisciplinary Cross Agency Team (MDCAT). This collaborative approach enables crisis intervention to support whānau affected by family harm with our team active involvement.



18/03/2023

Embraced eco-friendly initiatives: Visited Awaawaroa Bay Eco Village on our annual planning day and installed solar panels at CNSST Kotuku House in May 2023.



18/03/2023

CNSST Cultural Learning Centre (CLC) hosted a successful online Chinese cultural camp with over 50 youth participants, and organized the 26th Global Chinese Speech Contest NZ semi-final with 138 participants at University of Auckland.



22/10/2022

CNSST Foundation celebrated its 24th Anniversary at CNSST Eco-park Wellsford Auckland, and acknowledging the commitment of our staff and volunteers.



16/06/2023

Organised Clifton Court Cultural Cohesion Day in partnership with Panmure Business Association and Panmure Library, which offered fun learning experiences in Maori, Pasifika and Asian cultures for local residents.

About CNSST

CNSST Foundation(CNSST), formerly known as Chinese New Settlers Services Trust, began in the founder Jenny Wang's home garage in September 1998. As a registered charitable trust, CNSST Foundation offers culturally and linguistically appropriate services to both Ethnic new settlers and the community as a whole in New Zealand.



Our Mission:

To improve the quality of life of the Ethnic New Zealanders.

Our Goal:

To establish Ethnic community multi-service centres and to help all the new settlers to integrate and contribute to New Zealand society through our services delivery.

Our Vision:

To work towards meeting the needs of the Ethnic seniors, children and young people, and all other new settlers, and to facilitate the successful integration of the new settlers into wider New Zealand society.

Long Term Strategic Goal:

In 30 years' time since CNSST Foundation established till 2028, we aim to have achieved the goal of developing itself as a successful social enterprise including social services, education, social and affordable housing and run in a financially sustainable way to fulfil our mission. We will therefore be capable of making a positive impact on local communities and enabling Ethnic migrants to fully participate in and contribute to New Zealand society in social, cultural, economic & environmental aspects.

Our Key Four Arms of the Services

Social Services

NZ government approved community service provider:

- COVID Welfare Support and Community Connection Services;
- Professional social work and counselling interventions;
- Employment and enterprise services for both the migrant job seekers and employers;
- Newcomers' settlement support;
- Maternal health, nutrition, mental well-being and positive lifestyle programme;
- Asian cultural events & traditional festival celebration.

- Holiday programmes, Chinese language & cultural training, and after school programmes for local young people at our seven cultural learning centres in Auckland.

Social Housing

NZ government approved social housing provider, in partnership with HUD to run a social housing for local senior migrants and local families with wrap-around wellbeing support services.

Education

NZQA approved PTE delivering tertiary education to both international and local students, including:

- The English language and kiwi culture programme for newcomers;
- Free adult literacy and numeracy English courses;
- Employment coaching and vocational training, e.g. MYOB & XERO courses to local small business and new graduates, NZQA Approved Food Safety certificate, etc.;
- Chinese Cultural Competency Training Programme for the Non-native speakers.

Domestic and International Engagement Projects

- NZIAA licensed Immigration consultation services;
- Asian community engagement and research projects;
- CNSST volunteer and student centre;
- Qualified translation services;
- User-pay CV writing & employment skill training for job seekers;
- International study tour projects and programmes;
- International cultural experience trip to China.

CNSST Foundation

Education

Tertiary Education

English Literacy

Workplace Literacy

NZ Cultural Learning

Chinese Cultural Competency

Tertiary education programme to adults age 18+.

Children & Youth Education

Cultural & Language Education

Cultural Exchange Programme

School Holiday Programme

Afterschool Care

Community Education for Children and Youth aged 5 to 17.

Vocational Training

Employment Preparation & Placement Programme

MYOB , XERO Accounting Practice

NZQA Approved Food Safety Training

Drivers License Support

Vocational Training for jobseekers and small business owners.

Social Services

Social Work & Counselling

Family Violence & Sexual Violence Response

Health & Mental Wellbeing

Counselling

Parenting Programme

Seniors Support

Disability Support

Professional support for migrant community.

Employment & Enterprise

Jobseeker Support

Employer Support

Employment Placement

CNSST Entrepreneur Network

Skill-matching employment, enterprise support for migrant and generic communities.

Settlement Support

Orientation

Settlement Information

Settlement Workshops on NZ Law, legislation & Social System

Volunteer Centre & Student Placement

Orientation and Settlement Services for Ethnic newcomers.

Social Housing

CNSST Kotuku House & Rural Community Housing

Tenancy Service

Property Management

Wrap-around support

Provide affordable social rental housing to Ethnic seniors.

Five E Group Limited

International Conferences

Engagement & Research Support

Overseas Chinese Service Centre

CNSST Eco-park

Immigration Consultation & Translation Service

Overseas Study Tours & Internship

Organic Community Café

Services available onsite and online and maintain interactive interfaces with other CNSST services/programme and external agencies

All services are available to Ethnic and wider communities with linguistic and cultural appropriateness

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